

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., an affiliate of the Komatsu Ltd. family, has an encouraging reputation for building durable and dependable lift trucks. They are known globally as a corporation who has a proud heritage and who maintains a benchmark of quality in equipment manufacturing and intention.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their vision of a healthier tomorrow. Komatsu's legacy started back in 1921, in Japan, when Komatsu Ltd began business as a maker of construction and mining equipment. Very quickly the business grew into an industry leader and was responsible for constructing Japan's first state-of-the-art bull dozer and farm tractor.

Over the previous few decades, Komatsu has developed to become a international giant due to their stability and competence within the diverse fields of logistics, excavating, construction and mining. With modern concepts and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Utilizing their advanced manufacturing features and modern design techniques, Komatsu has become renowned to manufacture the kind of rugged and reliable lift truck that consumers across the world have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was created to meet the growing need for its products in the North American marketplace. To better costs and efficiencies, a state-of-the-art facility was developed in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and production operations.

Remaining one of the primary suppliers and makers of durable and modern forklifts at the moment, Komatsu Forklift U.S.A., Inc continues to satisfy their customers' requirements worldwide. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's happy customers along with their North American consumers.

After years of delivering consumer service and maintaining rapport, Komatsu Forklift recognizes that meeting the customers' needs is paramount. All new product improvement at Komatsu begins first with the client. By welcoming participation and opinions, they are able to establish customer needs and expectations then cultivate innovative concepts and then manufacture to exceed Komatsu Engineering Standards. Assuring consumers that quality is designed from the start and sustained throughout the manufacturing, service and sales processes, allows Komatsu to end up with a superior product from start to finish.

Komatsu engineers are specialized experts in crafting lift trucks, construction equipment and heavy duty equipment. Their design ingenuity and competence assures that every new piece of equipment will hold up in the toughest environments and be able to withstand the roughest applications. Adherence to stringent engineering principles enables Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent internal quality standards all contribute to top-quality lift truck products. Komatsu Engineering Standards translate the current and progressive expertise used in advanced mining and construction equipment into world class equipment.

The contemporary plant in Covington, Georgia has all the essential requirements for full scale production. This facility can take raw steel and manipulate it by preparing, welding, and fabricating it. Once assembled and painted the forklifts are ready to leave the plant and enter the marketplace. Maintaining quality control through the length of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as valuable as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their committed seller networks who strive to exceed expectations. Specialized in all aspects from sales, service or operating training, or aftermarket support, their diverse network of knowledgeable and capable experts are available. Komatsu Forklift Vendor locations across the nation have a Komatsu OEM components on-hand to provide the necessary service required to keep customers' operations running effortlessly. Computerized, real-time access with next day distribution from their highly automated distribution hub is another option. The internet based K-Link system assists sellers with online parts management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve National Accounts. Many world-class businesses rely on Komatsu forklifts in their daily operations. Countrywide account customers benefit from a unique partnership with Komatsu that permits them to modify cost-efficient programs so as to increase the customer's efficiency and profits. Komatsu national account customers have access to on-line components and operations support system and a comprehensive fleet management program, offering the ability for Komatsu to be their total solution for any lift truck worries.

The dependable and efficient staff at Komatsu Forklift U.S.A., Inc., are focused on offering their customers an exceptional experience whether or not it is through product sales, instruction, maintenance, or aftermarket support. They want to guarantee the level of client service offered will help their clients meet or exceed their ambitions and build a lucrative business/client partnership in the process. Komatsu strives to understand each of their customers' distinctive ways of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many community Komatsu lift truck dealers to learn more about the numerous goods and services available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see

why thousands of customers world-wide depend on the Komatsu family of products each day.